



Message from LeConte Center Staff

In conjunction with the Tennessee Pledge [here](#) and our state and federal government guidelines to safely reopen large venues while continuing to mitigate the spread of COVID-19, the LeConte Center at Pigeon Forge is operating with limited capacity. Our top priority is the health and safety of our employees, guests, and our surrounding community. With that in mind, our team has implemented various changes to ensure the safest possible environment.

The LeConte Center looks forward to hosting your event with the same commitment to excellence and hospitality that our patrons have come to expect. With a special emphasis on safety and cleanliness, you will see new practices and recommendations throughout our venue. Your compliance and participation contribute greatly to a successful event under these new circumstances.

The following measures are in place at the LeConte Center to ensure a safer environment.

In addition to limiting total occupancy, these additional safety precautions will remain in place for the foreseeable future to maintain a safer environment:

- Temperature checks upon entry for staff.
- Face coverings are required.
- Additional training on new protocols for all LeConte Center staff
- Increased and dedicated cleaning services to disinfect often-touched surfaces in public and backstage areas, including but not limited to seats, counters, restrooms, door handles/railings, etc.
- Contact-free interactions wherever possible
- Additional hand-sanitizing stations installed throughout the facility
- Health and safety signs displayed throughout the building encouraging correct hand washing, personal cleanliness, and physical distancing practices
- Appropriate chair, table, and booth spacing. Some seating has been removed to discourage gatherings.
- Recommended sanitation amenities are mandatory for all LeConte Center staff members.
- Leaving doors open, when possible, to limit contact
- Hand-washing signs posted at each restroom sink
- Additional staff to manage lines and crowds entering and exiting the building as well as traffic flow throughout the venue to limit contact. This includes adjusting event times, such as opening of doors and intermission, as well as controlled egress by section or row to encourage distancing.
- Use of electrostatic disinfecting Clorox Total 360 fogger when building is unoccupied
- Water fountains closed and out of service
- No public tables/chairs in public concourse areas. Only resting benches placed under social distancing protocols
- Plexiglass shields for registration and concession interactions
- Consultation with local health and emergency management agencies and event owners per event